

I am a 63-year-old hard of hearing man. My hearing loss also continues to get worse. For decades I have struggled to communicate to others using various assistive listening devices (hearing aids and accessories) when using the telephone. Despite these devices, too much was lost in these conversations to the point where I was avoiding making and taking most telephone calls. What many do not understand is that using volume controls are not enough. I needed clarity. The impact on my life especially at work was detrimental to the point that I was ready to go on disability.

When Innocaption came along, I was ecstatic! Although not perfect, I was able to communicate as I did years prior. I am now able to read in real time the text of those I am speaking to. Trying to hear and read the text at times is difficult. However, being able to go back and read the transcription of what was said is a tremendous help.

I believe that there are many like myself who prefer working using the benefits of Innocaption then having to go on disability. I'm sure the cost of social security disability is far greater then the cost of funding the FCC provides IP CTS.