

TTI National, Inc.
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI Communications Services, Inc.
P.O. Box 31303
Salt Lake City, UT 84130-1303



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July 26, 2017

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance service from TTI National, Inc. to its affiliate, MCI Communications Services, Inc. doing business as Verizon Business Services (MCI), on or after **November 1, 2017 (Transfer Date ¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by TTI National.

What does this mean to TTI National customers?

Please rest assured there will be no interruption to your services.

- **Your long distance service will not be disrupted in any way by this change.**
- There will be no change to the rates, terms or conditions of your services or calling plan. However, changes in taxes and fees may apply.
- Your account number will not change.
- Your payment due date and billing cycle dates will not change.
- No action is required by you to continue your service with MCI.
- You will not incur any charges for the automatic transfer to MCI.

Is there a change in bill payment?

- Your first MCI invoice will arrive after November 1, 2017.
- Please make all future payments to your account using the remit-to address shown on your new MCI invoice.

¹ Transfer Date is subject to regulatory approval in certain states.

Other important information

You always have the right to select another provider for your long distance service, if you wish to do so and another provider is available. If you would like to be served by another carrier you should contact that carrier (or your local service provider). This decision is entirely up to you, and you may choose to switch to another carrier for these services either before or after your service has been transferred. There will be no carrier change charge assessed on customers for the change to MCI. Selecting a carrier other than MCI, however, may result in a carrier change charge to you.

Please note that if you are a customer of TTI National on the Transfer Date, your account will automatically be transferred to MCI.

If TTI is your long distance provider and you have a preferred carrier freeze on these services, the freeze will be removed in order to transition these services from TTI to MCI. To reestablish a freeze, you must contact your local telephone company after the transfer to order a new freeze.

Upon completion of the proposed transfer, MCI will offer long distance telecommunications services to you under the same rates, terms, and conditions offered by TTI prior to the closing. Information regarding your current rates, terms, and conditions is reflected in your billing statement, as well as in relevant Verizon tariffs and product guides posted at www.verizon.com/tariffs. If, in the future, there are any changes to the rates, terms, or conditions of your service, MCI will notify you by mail or in your bill. MCI values your continued business and will gladly respond to any questions you may have about your service after the transfer.

For questions or complaints about this transition or about your service or billing, before the Transfer Date, you may contact a TTI customer service representative at 1-800-893-5094. During and after the Transfer Date, you should contact MCI customer service at 1-800-893-5094.

About MCI

MCI is affiliated with TTI National. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

Welcome to MCI. We thank you for your business and look forward to providing you with quality service.

Sincerely,

TTI National
MCI Communications