FCC LETTER

I fully support InnoCaption’s Waiver Request to freeze rates so that they can continue to innovate and support their loyal customer base who relies on their services.

Before InnoCaption I couldn’t use the phone. The caption phones you can have at home do not work because there is 8-9 seconds between the time the person talks and you read it. Also they leave a lot of words out of the printing. You cannot have a meaningful conversation this way. InnoCaption is almost instant and accurate.

This is the only app I have found to help me talk on the phone.

Please take into consideration that 21% of the population experiences some form of haring loss and InnoCaption is the only app they can use on the phone.

Thank you,

Raegene Castle