

## INNOCAPTION

I have been a user of InnoCaption for the past few years and cannot imagine my life without it. I was a professional training rep at a large company for over 30 years and was forced to leave my job due to my hearing loss. For more than half of my life I have been dependent on written communication, TTY and hearing relay services to be able to communicate and stay involved in normal life. After I received my cochlear implant and started to rely more on new technology for communications InnoCaption was made available to the deaf and hard of hearing community by way of cell phones. This enabled people like me to be able to make phone calls like normal people do all day long without being tied to a land line phone. Even though many hard of hearing folks are much older, the Boomer generation and all those after are tech savvy and need these services that cell phones provide. I need to keep in touch with elderly parents, make appts for myself and be connected to the outside world without depending on my spouse or others to make phone calls for me. It has taken me a long time to get used to actually making phone calls

again. InnoCaption has been a lifesaver for me and I literally cannot live without their services. In this country today, handicapped people are often an afterthought as far as services are concerned. We need a little extra help to keep us engaged and independent. I cannot believe how wonderful this company has been for me personally, and I know I speak for the many other users as well. We would be absolutely lost without their help. The support and service from them is wonderful and I cannot even imagine how negatively impacted my life would be without their help. Anyone who has never been in a situation like me cannot appreciate what they have until it's taken away. The ability to communicate is the most fundamental of all human rights. Technology has been a godsend for me personally and now that I have these tools at my disposal I don't want to ever lose them. InnoCaption must remain funded and available to the handicapped community. It's not fair to pull the rug out from under us after taking so long for this wonderful innovative company to be available to serve the needs of the hard of hearing and deaf folks like me. Please help them to help us 🙏