To whom it may concern:  
All my life I was known to be a pioneer being born deaf and overcame adversity to reach my childhood dream to become a dentist. I’m what the deaf community considers me as an oral deaf person.  
Fast forward after 34 years in private practice, raising 2 young children on my own with minimal technological assistance for a deaf person. That was then what I would consider in the dark ages! I’m so fortunate to have access to technical/medical advancements for the deaf/profoundly hard of hearing people. Since over 20 years, I have a cochlear implant which widened the world of sounds for me. Smart phones (iPhone)has even given me even more independence - not having to rely on others making or receiving phone calls away from my home and practice.  
InnoCaption has impacted my life tremendously because of the fact I have access to voice carry over (VCO) services whether I’m on call for my practice, looking after an elderly parent , colleagues , on vacation and the ability to make appointments . Even better that I have the ability to have a voice mail box transcribed by InnoCaption!!!  
It is detrimental for my wellbeing and safety!! It’s a liability for people like me not to have InnoCaption accessibility. Note that it is the Federal law to provide access. InnoCaption has provided way better reliable services than previous VCO contracted services /apps . It is a proven fact as this comes from a professional person that continues to overcome adversity with access to InnoCaption.  
Please continue to provide funding ( more would be a plus) and waivers to InnoCaption .