**USAC appeal No. 116165**

**I am writing to appeal the USAC demand for $7820.00 payment for 2016.**

I need to explain that as the principal of the school. I am the one who file the forms every year. I have been filling USAC forms since school opened in 2006. I am the school principal and I have no expertise in filling forms or anything related to the internet, etc. The school has no money to hire a person to fill out the forms. I have taken many webinars offered by USAC and I still do not understand. The school personnel are just me, school secretary and four teachers.

Every year I copy from previous year. For what I understand now, in a drop down box in Form 471 I chose “Basic Maintenance of Internal Connections” instead of “Internal Broadband services”. On Form 470 I asked for managed Internal Broadband Services. This was probably a change in form 471 because in the narrative I explained that I was applying for Internal Services. Every year I ask for money to manage Internal Services. With the new form it seemed to me that “Basic maintenance of Internal Connection” was a better description that just “Internal Broadband”. It was just today that I learned that I should have chosen “Internal Connection” and that those services are not the same.

I do not understand why the mistake was not caught at the time. Nora Cronin Presentation Academy is a private non-tuition school for low income girls in the City of Newburgh. Our students make a $35-$50 monthly contribution toward their tuition and school has to raise the rest. The aim of the school is to break the cycle of poverty through education. Info-Byte is not going to return the money for the service they gave us in 2016. $7820.00 is a lot of money to raise. PLEASE, understand that I made a mistake, it was not intentional but it was due to my lack of understanding of this matter and probably the change of USAC form.

Thank you for your attention to this matter.

Sister Yliana Hernández

Principal

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