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ATTORNEY GENERAL

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January 25, 2018

Federal Communications Commission
Consumer & Governmental Affairs Bureau
445 12th Street SW
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

RE: Complaint No. CC-2017-12-006366 Erin Lauters

Dear Federal Communications Commission:

Please find enclosed a consumer complaint that was filed with the Missouri Attorney General's Office. After reviewing the information provided, it appears that the complaint does not fall within the jurisdiction of our office.

Therefore, we have forwarded the complaint on to you for further review.
Thank you for your assistance in this matter.

Sincerely,

Morgan Johnson

Morgan Johnson
Office of the Attorney General
Consumer Advocate
Consumer Protection Division
P.O. Box 899 | Jefferson City, MO 65102
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Consumer Complaint No. CC-2017-12-006366 Details

Consumer Information

Name: Erin Lauters
Address: 11874 Co Rd 725
Dexter, MO 63841
Primary Phone: (573) 421-8717 (Cell)
Secondary Phone:
Email: Elauters@gmail.com

Business Information

Business Name: FFC
Address:
Phone:
Fax:
Email:
Website:
Contact Person:

Complaint Information

Complaint Number: CC-2017-12-006366
Consumer Info: Over Age 60 No; Disabled: No; Veteran: No
Category: Other - Government Agency
Transaction Date:
Financial Loss: No
Contract Signed: No

Brief description of complaint:

Net neutrality should be established. There is such a greater benefit to consumers with net neutrality. I know that I will not access all of these different services if they are charging individually. As a student, it is important to have free access to internet.

Consumer has indicated that the following statements apply to this complaint:

- Consumer has taken these action(s): - No Action Taken
- Consumer has contacted agencies:
- Consumer would like complaint resolved via: - Other: Re enact net neutrality.

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