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FCC Mailroom

**ATTORNEY GENERAL OF MISSOURI**  
**JEFFERSON CITY**  
**65102**

**JOSHUA D. HAWLEY**  
**ATTORNEY GENERAL**

**P.O. Box 899**  
**(573) 751-3321**

**January 25, 2018**

**Federal Communications Commission**

**Consumer & Governmental Affairs Bureau**

**445 12th Street SW**

**Washington, DC 20554**

DOCKET FILE COPY ORIGINAL

**RE: Complaint No. CC-2017-12-006885 Katherine Boyd**

**Dear Federal Communications Commission:**

Please find enclosed a consumer complaint that was filed with the Missouri Attorney General's Office. After reviewing the information provided, it appears that the complaint does not fall within the jurisdiction of our office.

Therefore, we have forwarded the complaint on to you for further review.

Thank you for your assistance in this matter.

Sincerely,

***Morgan Johnson***

**Morgan Johnson**

**Office of the Attorney General**

**Consumer Advocate**

**Consumer Protection Division**

**P.O. Box 899 | Jefferson City, MO 65102**

**Email: [morgan.johnson@ago.mo.gov](mailto:morgan.johnson@ago.mo.gov)**

**Phone: (573) 751-8937 | Fax: (573) 751-7948**

## Consumer Complaint No. CC-2017-12-006885 Details

### Consumer Information

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**Name:** Katherine Boyd  
**Address:** 4247 Humphrey St  
St Louis, DC 63116  
**Primary Phone:** (415) 845-7023 (Cell)  
**Secondary Phone:**  
**Email:** Kit\_1811@yahoo.com

### Business Information

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**Business Name:** Federal Communications Commission  
**Address:** 445 12th Street SW  
Washington, DC 20554  
**Phone:** 8882255322  
**Fax:**  
**Email:**  
**Website:** www.fcc.gov  
**Contact Person:** Ajit Pai, Ajit.pai@fcc.gov

### Complaint Information

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**Complaint Number:** CC-2017-12-006885  
**Consumer Info:** Over Age 60 No; Disabled: No; Veteran: No  
**Category:** Other - Government Agency  
**Transaction Date:**  
**Financial Loss:** No  
**Contract Signed:** No

#### Brief description of complaint:

The federal government has unilaterally decided that ISPs are not utilities, subject to regulation. In reaching that decision, it relied on as many as 5,000,000 forged comments in support of deregulation, many of them repeatedly submitted, and many purporting to be from American citizens proven to be long-deceased.

As it becomes increasingly apparent that the current administration relies heavily on falsehoods, I urge the Attorney General to join Missouri to the many other states filing suit against the FCC to overturn the rule, or at the very least stay it until it is discovered who organized the millions of false statements supporting it. Fraud should never be rewarded. Our democracy depends on authentic representation. If foreign concerns or internal actors set up these troll comments, that is a very real threat.

#### Consumer has indicated that the following statements apply to this complaint:

- Consumer has taken these action(s): - Sent letter to business
- Consumer has contacted agencies:
- Consumer would like complaint resolved via: - Other: Missouri must join the growing number of other states suing the Federal government to stay or reverse this rule.

Printed 1/25/2018