Green Hills AEA

Reid, Jamie <jreid@ghaea.org>

Re: filing 473 E-Rate form

1 message

Reid, Jamie <jreid@ghaea.org>
To: Dave Sherlock <dsherlock@interstatecom.com>
Cc: Emily Nelson <enelson@ghaea.org>

Mon, Aug 8, 2016 at 3:22 PM

thank you. I'll file my BEAR form tomorrow at 8:00 am.

Jamie Reid
Supervisor of Operations
Halverson Center for Education
24997 Hwy 92
Council Bluffs, IA. 51503
Direct: 712-366-7778
Cell: 402-990-1514
jreid@ghaea.org

On Mon, Aug 8, 2016 at 2:46 PM, Dave Sherlock <dsherlock@interstatecom.com> wrote:

This is done.

From: Dave Sherlock [mailto:dsherlock@interstatecom.com]
Sent: Thursday, August 04, 2016 1:36 PM
To: 'Reid, Jamie' <jreid@ghaea.org>; 'Emily Nelson' <enelson@ghaea.org>
Subject: RE: filing 473 E-Rate form

Jamie,

I got off of the phone with USAC and learned there are some issues on their end.

1. They couldn't find our SPIN. This is issued after we give them all of the information qualifying us as a serving eligible telephone company so the SPIN isn't issued unless everything is above board. For some reason they didn't have 143044030 listed. I shared screenshots and scanned some FRN documents proving we are, so they have started a case to get that resolved. If you need it, it is case number 107065.

2. Because they couldn't find our SPIN we are ineligible to file a 473. However right now the process online to file the 473 is broken and when I click on the link to submit information it goes to a white screen. I have shared screenshots with USAC and this is case number 107076. Sydney from USAC said that if you ever get into an issue where you need to file for an extension you can use that case number and it will prove there was an issue.

As I previously said, this is not the SPIN we normally use for ERate and that is why I never noticed it was different. I apologize for the inconvenience but when I get any updates I will let you know.

-- Dvae

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Wednesday, August 03, 2016 10:16 AM
To: Dave Sherlock <dsherlock@interstatecom.com>; Emily Nelson <enelson@ghaea.org>
Subject: filing 473 E-Rate form

Dave, I've called and left messages for you to return a call regarding the Schools and Libraries form 473 that as a service provider, you are responsible for. I've been told you have filed this form. However, in checking status on this with Schools and Libraries, under SPIN #143044030, the annual form 473 has never been filed. Do you have a different SPIN number that I'm not aware of? In speaking with Schools and Libraries, it takes minutes to complete the form. I understand you are out of the office today and no one at the office can file this form. I would appreciate a phone call tomorrow by 8:30 am stating you have filed the 473 form with spin number listed above for years 2014-15-16.

If I don't hear back from you, I will be forced to file a compliant as you are not complying with the federal guidelines. If you have filed the 473 under a different SPIN number, please let me know your SPIN Number.

Jamie Reid

Supervisor of Operations

Halverson Center for Education

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Direct: 712-366-7778

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Green Hills AEA

Reid, Jamie <jreid@ghaea.org>

RE: filing 473 E-Rate form

1 message

Dave Sherlock <dsherlock@interstatecom.com>
To: "Reid, Jamie" <jreid@ghaea.org>, Emily Nelson <enelson@ghaea.org>

Thu, Aug 4, 2016 at 8:19 AM

Jamie,

I am sorry this has taken so long and has been stressful for you. On July 1 there was a change on how to file the 473 and at that time I thought I had completed it correctly. Obviously that is not the case.

I will be taking care of this today and you will have a status update from me by lunch.

Again, I apologize this has taken so long.

-- Dave

From: Reid, Jamie [mailto:jreid@ghaea.org]
Sent: Wednesday, August 03, 2016 10:16 AM
To: Dave Sherlock <dsherlock@interstatecom.com>; Emily Nelson <enelson@ghaea.org>
Subject: filing 473 E-Rate form

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Jamie Reid

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