

August 11, 2017

School and Libraries Program: CC Docket No. 02-6

To Whom it My Concern:

This is supplemental information to what I filed on August 3, 2017 concerning FRN# 1699121514. (Your confirmation # 20170803192442579.) In response to FCC's request I am attaching invoices for October 2015 and March 2017 showing the total charge and the discounted amount so you can see how the clerical error could be made.

I am asking for a rules waiver request regarding USAC and funding commitment decision appeal timeline which is 60 days so that I may increase my funding request.

On my 2016-17 paperwork for FRN#1699121514 I made a big mistake and put in the discounted amount instead of the total amount for our monthly amount. My monthly recurring unit cost should have been \$2995.00, but I put the discounted amount of \$599.00. Now I am being asked to pay over \$23,000 for this error.

I appreciate your time and hope you will consider granting my request so that I may attempt to get the correct amount for our internet access service from WAVE.

Sincerely,

A handwritten signature in cursive script that reads "Linda Murray".

Linda Murray

Business Manager

North Marion School District #15

Linda.murray@nmarion.k12.or.us

503-678-7102



1-888-202-9820  
wavebroadband.com/business

## NORTH MARION SCHOOL DISTRICT

For Service Provided At:  
20256 GRIM RD NE  
AURORA OR 97002-9425

Account Number  
Billing Date

518-724658  
October 20, 2015

We are here for you. **24/7**

Wave continuously invests in the maintenance and improvement of our fiber-optic network and infrastructure, to provide you the highest quality products and services possible. If you ever have a question or concern, our dedicated team of service professionals is ready to assist you 24/7.

### Monthly Statement Summary

|                   |         |
|-------------------|---------|
| Previous Balance  | 599.00  |
| Payments Received | -599.00 |
| Balance Forward   | 0.00    |
| New Charges Total | 599.00  |

**Total Due By November 11, 2015 \$599.00**

### New Charges Summary

|                     |           |
|---------------------|-----------|
| High-Speed Internet | 2,995.00  |
| Other Charges       | -2,396.00 |

**New Charges Total \$599.00**

Please write your account number on your check. Detach and enclose the portion below with your payment. See reverse side for store locations and other payment options.



**Account Details**

|                        |       |               |
|------------------------|-------|---------------|
| Previous Balance       |       | 599.00        |
| Payment Received       | 10/13 | -599.00       |
| <b>Balance Forward</b> |       | <b>\$0.00</b> |

**High-Speed Internet**

|                                  |             |                   |
|----------------------------------|-------------|-------------------|
| 500 MB Dedicated Internet Access | 11/01-11/30 | 2,995.00          |
| <b>High-Speed Internet</b>       |             | <b>\$2,995.00</b> |

**Other Charges**

|                      |             |                    |
|----------------------|-------------|--------------------|
| Usac Discount        | 11/01-11/30 | -2,396.00          |
| <b>Other Charges</b> |             | <b>-\$2,396.00</b> |

For questions about your Wave Broadband service, please call us directly at 1-888-202-9820.

Your Franchise Authority's name and address is: Marion County, 555 Court Street NE, Salem, OR 97301, (503) 588-5036 Please do not mail payments to your franchise authority.

Closed Captioning: For written closed captioning complaints, contact David Von Moritz, Legal Assistant, Business and Legal Affairs, 401 Kirkland Parkplace, Suite 500, Kirkland, WA, 98033; closedcaptioningissues@wavebroadband.com; fax 425-576-8221; phone 866-503-7901. For immediate assistance with closed captioning or any of your Wave services, please call 1-888-202-9820 or go online to WaveBroadband.com.

Periodically, local TV station fees, Universal Service Fund, franchise fees, equipment fees, and other fees & taxes are adjusted in keeping with legal and regulatory requirements. By activating, using or paying for our services you agree to be bound by the terms and conditions in our Subscriber Agreement found at wavebroadband.com/agree.





1-855-971-1250 ► wavebusiness.com

Account Number  
Account Name

8136 60 213 0005013  
NORTH MARION SCHOOL DISTRICT

Invoice Number  
Invoice Date  
Billing Period  
Total Amount Due

01953985  
March 21, 2017  
04/01/2017 - 04/30/2017  
\$595.00

Page 1 of 2

**NORTH MARION SCHOOL DISTRICT**

For Service Provided At:  
20256 GRIM RD NE  
AURORA OR 97002-9425

**Online Account Access:**  
First-time Registration PIN:

**wavebusiness.com/bill**  
0130

**Statement Summary**

**Previous Activity**

|                        |               |
|------------------------|---------------|
| Previous Balance       | 595.00        |
| Payments Received      | -595.00       |
| <b>Balance Forward</b> | <b>\$0.00</b> |

**New Charges Summary**

|                          |                 |
|--------------------------|-----------------|
| Full Period Services     | 595.00          |
| <b>New Charges Total</b> | <b>\$595.00</b> |

|                 |        |
|-----------------|--------|
| Balance Forward | 0.00   |
| New Charges     | 595.00 |

|                                  |                 |
|----------------------------------|-----------------|
| <b>Total Due By Apr 20, 2017</b> | <b>\$595.00</b> |
|----------------------------------|-----------------|

Please write your account number on your check. Detach and enclose the portion below with your payment. See reverse side for other payment options.

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1-855-971-1250 ► wavebusiness.com

8633 1490 NO RP 21 03222017 NNNNNYNN 01 000008 0001

Account Number

8136 60 213 0005013

Account Name

NORTH MARION SCHOOL DISTRICT

Invoice Number

01953985

Invoice Date

March 21, 2017

Billing Period

04/01/2017 - 04/30/2017

Total Amount Due

\$595.00

Page 2 of 2

### Previous Activity

|                     | Date     | Total         |
|---------------------|----------|---------------|
| Previous Balance    |          | \$595.00      |
| Payment - Thank You | 03/09/17 | -\$595.00     |
|                     |          | <u>\$0.00</u> |

### NEW CHARGES

SERVICE DATES: 04/01/17 - 04/30/17 unless otherwise noted

| Network Services     | Reference                | Qty | Unit Price | Total             |
|----------------------|--------------------------|-----|------------|-------------------|
|                      | USAC Disct               |     |            | -\$2,400.00       |
| 22.EDIA.011449..WAVE | Dedicated Internet 500Mb |     |            | <u>\$2,995.00</u> |
|                      |                          |     |            | <u>\$595.00</u>   |

Total Due By Apr 20, 2017

\$595.00

For questions about your service, please call us at the number listed at the top of your statement.

Periodically, Universal Service Fund, franchise fees, and other fees & taxes are adjusted in keeping with legal and regulatory requirements.

Your Franchise Authority's name and address is: Marion County, 555 Court Street NE, Salem, OR 97301, (503) 588-5036