

## Supplement to Maine Relay 2017 - 2018 FCC TRS Complaint Report

### June 2017 - May 2018

Inquiry ID	Date of Inquiry	CA/ Opr #	Call Type to CC	Call Taken By	Call Responded By	Desc of Incident	Date of Resolution	Description of Resolution	Category	Sub-Category
180408-000000	4/8/2018		VCO	Christina	Dan	Customer stated the CA hung up on them.	4/8/2018	Customer Care apologized and stated information would be forwarded to management. Information was forwarded to the technical department; but without call details no information could be located in regards to the call the customer was referring to.	Service Complaints	CA Hung Up on Caller