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16Cesar Vendor Issues - #110831

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In-Review

Outreach

Wave Ready

Committed

Appeal Information

View Status (+)

Funding Year

2016

Submitting Organization

Cesar Chavez Public Charter Schools (BEN: 17003714)

Created By

JOHN BEEM Jr

Created On

6/22/2018 1:53 PM EDT

Main Contact

Name

JOHN BEEM Jr

Email

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Phone Number

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Narrative

We spent about 6 months trying to get the vendor who completed this work to file their annual certification. We called, we emailed, we even sent them the link and instructions for completing the form and offered to do a screenshare and walk them through the process. We explained that this was putting our funding in jeopardy but they still did not complete the steps needed for us to file the BEAR form until after the extended deadline. I will send the correspondence between myself and the vendor that does not include the many phone calls that were made when trying to get this vendor to complete the necessary certification but does show our best efforts to make this happen before the deadline.

In addition, the overall timeline for this funding request was delayed extensively by a still unexplained "systems issue" with the Form 486. As a result of that delay we did not attempt to file the BEAR until far later than we normally would have and therefore did not find out that the vendor had not filed a SPAC until far later than normal. I have attached the case notes here for that issue as well.

We are requesting that you reverse this denial due to these two delays that amounted to at least 12 months combined and were completely out of our control and despite our best efforts to rectify the situations as shown in the two attachments.

Thank you.

Appeal Details

Decision appealed by applicant Remittance Statement

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program’s Client Service Bureau (CSB) at (888) 203-8100.

[View Supporting Documentation \(-\)](#)

Supporting Documentation

Document ID	Document	Description	Upload Stage	Uploaded By	Uploaded On
35537	#180985 - 486 Not been processed.pdf	The case notes regarding the delay caused by a system issue with the original Form 486	Intake	JOHN BEEM Jr	6/22/2018 1:53 PM EDT
35538	16Cesar486C1&2 - #40567.pdf	The original Form 486 that after an extensive delay ended up needing to be cancelled at the direction of the CSB.	Intake	JOHN BEEM Jr	6/22/2018 1:53 PM EDT
35536	Quinn eSolutions, LLC Mail - E-rate Annual Certification Form.pdf	Emails with vendor attempting to get SPAC correctly completed so that we could file the BEAR form before the deadline.	Intake	JOHN BEEM Jr	6/22/2018 1:53 PM EDT
35539	USAC refile of Form 486 #40567 - #66301.pdf	The new Form 486 that was eventually approved.	Intake	JOHN BEEM Jr	6/22/2018 1:53 PM EDT