

August 14, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c)
to Accelerate Investment in Broadband and Next-Generation Networks,
WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Okamoto Saijo Architecture. We provide architectural design services throughout the Bay Area Region and have offices in both San Francisco and Oakland. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We subscribe to Sonic's Fusion service which perfectly matches our small business needs of two phones lines and high speed internet access for each of our offices. Their customer service is always excellent. Sonic's representatives clearly knows the areas they serve and what issues maybe on the ground to help trouble shoot any issues.

Sonic's term's for their services are clear and consistent from year to year. Previously, with AT&T we had to renew each year and the default new contract was not the existing terms but always a more expensive service. Through Sonic we are able to receive a better product with better customer service for 20-30% less cost than with AT&T.

Most critically for us as a small efficient business, with Sonic we're able to focus on our clients and not worry about haggling with our phone & internet provider each year.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Eric Saijo', with a long horizontal line extending to the right.

Eric Saijo
Principal – Okamoto Saijo Architecture