

Tuesday, August 14, 2018



*Nest*

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Via ECFS

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am co-owner of Nest, a retail store doing business in San Francisco since 1995. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We use Sonic for our internet and telephone service, which includes credit card processing and security cameras.

AT&T does not provide sufficient internet speed to our location for anything but basic web browsing. That is the main reason we switched to Sonic, they provide good speed, and their price was less than half of AT&T used to charge us.

There are no other choices of providers in this location (Comcast does not service our building). If we were forced to revert to AT&T, our investment in security cameras would be useless, and our credit card processing would have to revert to phone line, which customers hated because it was so slow.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marcella Madsen', written over a horizontal line.

Marcella Madsen  
Co-owner  
Nest