

August 14, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate
Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Sonoma County Office of Education. As a County Office for 42 Districts, we assist our districts in providing the best services with the lowest cost. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

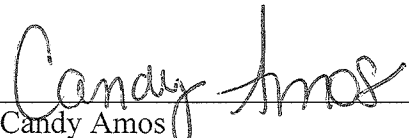
The bid awarded to Sonic provides WAN connections and lit fiber to 69 school sites within our county; and our services are symmetric.

The bid selection covers a range of different criteria in selecting a vendor. Cost is one of the main factors considered due to schools using public funds and having tight budgets. Sonic not only provided the lowest cost, but their customer service is by far the best I have seen, from the CEO to the installation crews. They are the best!

If we no longer could use Sonic as a vendor our cost would definitely go up, and the level of service would go down. We have a 4-hour response time agreement with Sonic; that we have witnessed in action. With other vendors the response time from emails are slow, not to mention the time it takes to resolve an issue.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,


Candy Amos

Information Systems Support Analyst
Sonoma County Office of Education