

Federal Communications Commission
445 12th Street SW, Washington, DC 20554
Phone: 1-888-225-5322
TTY: 1-888-835-5322
Videophone: 1-844-432-2275
Fax: 1-866-418-0232

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Dear FCC,

I am a profound hard of hearing / deaf individual who does not know sign language and rely on utilizing Innocaption via my smartphone (and while on the road). I am a project manager for an architecture firm and I often do site visits as part of my work. I rely heavily on Innocaption on my smartphone because if I'm not close to a wifi hotspot while traveling, how am I going to make calls in case an emergency arises (since I need accessibility to captioning)?

I had to call the police one time while at home (where I do not currently have a TTY or video relay phone). The reason I called the police (using Innocaption on my smartphone) was to check on my office where we have a security motion detector in case there are intruders lurking inside the office. I got an automatic notification via my smartphone one day at 1:30am in the morning telling me (from our security company) about a 'motion detector' detecting movement inside my office. I called the police (using Innocaption) to have them check our office as their police headquarters was nearby. Luckily nothing was robbed and it was a 'false alarm'. The police called me back letting me know the office was safe and sound.

The reason for me contacting you is because I know Innocaption is facing funding cuts by the FCC which jeopardizes Innocaption's ability to invest in their team and technology. I am begging you not to cut their funding because people like myself are on the road and need to be able to have accessibility on the go. Without Innocaption, those on the road are at risk with not having access to direct captioning when making emergency calls.

Please continue to offer the TRS Fund to help support companies like InnoCaption who are driving modernization and innovation in the accessibility workspace.

Thank you,
Tony Decha-Umphai