



3489 El Camino Real
Palo Alto, CA 94306

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Â§ 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Keller Williams Bunchien team. We are a real estate company that helps families find and sell homes, business, and investment. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We use sonic at my business in Palo Alto and my residence in San Francisco. I purchased the fiber gigabit internet in San Francisco. I have the VDSL 2 Internet in Palo Alto.

I choose sonic because I want to work with a local small business rather than AT&T or Comcast. I really hate how they try to lock us into a contract. The pricing for sonic is so much better than AT&T. The customer service is amazing. AT&T doesn't have the personal touch of a small business.

If I can't have service from sonic then I would have to use AT&T. They would increase the price and lock me in a contract. I can't get the personal touch service like sonic provides. This would affect my business by increased cost and slower internet speed.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

Narit Bunchien
Realtor