



August 24, 2018

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes.

On or around July 16, 2018, Convo released version 3.0.22 for MacOS, called CDOSX; version 2.1.002 for Convo for Windows; version 2.7.9 for iOS; and version 2.9.5 for Convo Mobile Android. On all four platforms, the new software contains the ability to switch to a registered Spanish VRS number and connect directly to Spanish VRS through the software.

Convo Communications continues to meet the Federal minimum standards for telecommunication relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery
Associate Counsel

cc: Eliot Greenwald, Deputy Chief
trsreports@fcc.gov