

RETROGRADE

C O F F E E R O A S T E R S

August 24, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Retrograde Coffee Roasters. We are a small business providing our community with a café and safe space for work or play. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We purchase telephone and internet service to operate our business. We receive 59Mbps down and 13Mbps up, with one phone line. Our total bill per month is only \$93.15.

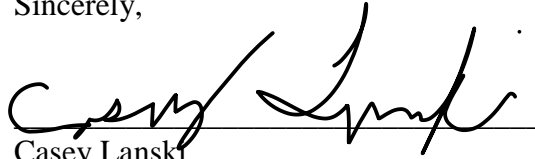
Sonic offers competitive prices but unmatched customer service, often providing new hardware same day when needed. Our business works with small and local businesses as much as possible. AT&T can not cater to our needs: their data plan is too slow to operate our business and also provide a large number of customers with a usable connection. The services they offer are the same price as Sonic but with less speed and poor quality customer service experiences

If we no longer purchased this service we would have to seek a solution that does not include AT&T. Their package option is poor and I could not support them based on their moral decisions and control of the market. I would refuse any of their options on principle. Currently there are no companies offering a competitive service to Sonic. As a result, the café may have to

raise costs on coffee and food to compensate for unexpectedly higher utilities or lose customers whom rely on a quality service to conduct their own business.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

A handwritten signature in black ink, appearing to read 'Casey Lanski', written over a horizontal line.

Casey Lanski
Co-Founder & Director of Coffee
Retrograde Coffee Roasters, LLC