

John Schuler
5898 Orchard Lane
Forestville CA 95436

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am in rural Forestville California (95436).
When I moved into this property 9 years ago the only service I had was AT&T on their copper lines.
I had phone and later internet service.

For many years the service was very poor and spasmodic.
It went out after rain,
Over the years many technicians came out to attend to the problems, and I had a vast library of excuses.

There is a birds nest on the lines
A racoon ate the cable
The wires are original and are cracking due to flexing caused by wind.

They swapped out my modem several times...changed the connections at the local center.
Connected to a second set of lines.
All to no result and continued spasmodic service.

We need good reliable phone and internet service here...I have a small on line business, and my spouse has some medical issues that sometimes require emergency transport to local hospital.

Finally I found SONIC...they came ...installed their equipment...and fine tuned the systems over a couple of months....Now I get ROCK SOLID RELIABLE PHONE AND INTERNET SERVICE.

Using the same copper lines that AT&T were not able to use.

SONIC is the BEST service for quality and reliability.

Thank you
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