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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use Sonic as my ISP. Because when things go awry, there's a person on the phone within a minute who actually knows what he or she is talking about. And when they say a repair person will show up, a repair person will show up.

Without competition, I'd be facing offshore support, endless holds for help, all the wild uselessness and unreliability that is AT&T Support (or, worse: Spectrum Support).

For me, it's less a question of money than of quality. My independent service provides it. The large telcos and ISPs simply don't.

Please support broadband competition. It's of the essence to my small business, and to me.

Howard Rodman