

Roy Auty
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a homeowner in San Francisco. I chose Sonic as my internet provider because they offered superior customer service and a lower price for internet access than my only other choice: Comcast.

I have previously had fiber from Verizon and Comcast. Verizon's FiOS was incredible and worth every penny. Their customer service was first-rate and I was really disappointed when I found out they aren't in my new neighborhood. By contrast, Comcast's fiber network is inferior to my current DSL ... and considerably more expensive. Top it off with abysmal customer service and you can see why American consumers need a choice. Without competition, the cable companies quickly become a monopoly, more focused on profits than their customers.

I implore you not take away my freedom to choose a cable provider.

Yours sincerely,
Roy Auty

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