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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have Sonic service because I was fed up with At&t and Comcast. Regular rate hikes but even worse was the inability of either to provide regular uninterrupted service. Constant equipment problems and service lapses. I worked at home, self-employed, and lost a contract job because Comcast could not figure out why I had no service for three days. I live in the SF Bay Area and three days was a very long time. Comcast told me it was my equipment that was the Wasn't working and refused to make a service call. I finally emailed the president of the company and that provided me with a service call where it was discovered that their equipment was the problem. Unfortunately, the company I was contracting with couldn't wait and backed out of the contract. Since I gave had service Sonic, I have had excellent customer service and they make a service either same day or the next day. I support competition because it is the only way consumers can get the excellent customer service. I've had service with Sonic for years now and my bill has increased less than \$10. I also have competitive phone service with Sonic. Please allow competition. Please do not stick consumers with zero choices because the big companies are not honorable and will gouge the consumers, leaving many with bad service or no service at all.

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