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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic after poor customer service with ATT. For 18 months, talking to agents in India could not get my payments switched from bank transfers to paper statements. They said they did it, but it never happened.. Also, their email service blocked me from accessing the info they kept sending me by email. Info telling me that the cost was increasing. Also, their prices were much higher than Sonic. I am an elder, with only PC and landline. ATT charged me more than if I also had a TV. I am happy being able to talk to local agents.

Please help keep Sonic as a competitive provider.

Janet Jones