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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a recent subscriber to Sonic and am very happy with them. I had been with AT&T and ended that association because of exorbitant charges and poor customer service. I found out about Sonic from several people who had similar experiences as mine and who had grown fed up with the monopolistic practices of the big providers. These people and I are very happy with Sonic because this company offers excellent service at a fair price, is very helpful to their customers (including technically-challenged seniors like me), and -- especially important -- runs its business according to high ethical standards.

The large internet/telephone/cable providers all have the same business model, including increasing fees and changing the services offered without notifying their customers. Their sheer size makes good customer service nearly impossible. And they deal with competing firms either by acquiring them or engaging in practices that effectively drive them out of business, which is what AT&T is trying to do with Sonic. This is unacceptable.

We need more ethical, innovative, flexible companies like Sonic. Much has been said about the value of competition in business, but the increases in corporate mergers and acquisitions, and the unethical, anti-competitive practices that go along with them, prevent healthy competition from taking place. Please do not allow AT&T to destroy Sonic, or any other innovative company.

Thank you for your attention.

Dorothy Brown