

Linda Ackerman
PO Box 210376
San Francisco CA 94121

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic more than 10 years ago as my ISP. Then, when they offered bundled phone and internet service, I left AT&T forever. Why? Because I could always call Sonic and talk to a human. When was the last time anyone on the FCC experienced that kind of customer service from a telecom provider?

That is one reason why it is extremely important to me that you not undercut small companies like Sonic from competing with AT&T by taking away their access to critical unbundled network elements, like last-mile copper and inter-city fiber. AT&T doesn't need a break, but consumers do.

If you care about consumers you won't impede the growth of consumer-friendly telecoms like Sonic.

Yours truly,
Linda Ackerman

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