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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a really happy customer with a smaller, newer provider for my phone and internet services. When I switched from AT&T to my current provider, my rates plummeted--permanently, not some limited time deal--and my customer service level went WAY up. Real people answer the line, quickly, and provide real answers. Everyone I know who has broadband through the same locally based company is thrilled to be supporting improved service and internet speeds for lower prices.

We need competitive broadband. Service and quality should determine my choices, not monopoly. And the companies providing these better and less expensive communication services need their current level of access to the lines to survive.

Jane Hirshfield