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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I run a small business that relies on the Internet hosting that I receive from my competitive local ISP, Sonic.com. If my choices were limited to only the large ISP providers, I would be forced to close my Web hosting and development business. I also rely on my competitive local ISP for my critical Internet uplink that allows me to perform my regular professional job from home, which is very important to me as a disabled individual.

The Fiber uplink that I receive at my home comes from a small ISP, costs me less than \$50/month, and provides Gigabit speeds in both directions. There is not a similar consumer package available from ANY of the major ISPs at ANY cost. I was previously connected via DSL, and my local ISP upgraded to me to gigabit fiber at less monthly cost than I was paying for DSL, and the connection is over 100 times faster. My fiber connection includes phone service, and this also helps to increase my consumer choices and reduce my costs.

As a customer of a local, independent ISP, I get features and personalized support that I would never be able to obtain from large commercial IPS without a specialized business contract, which I could not afford.

I chose a competitive ISP because I have gotten amazing customer support from local engineers. As you are aware, the biggest ISPs such as Comcast and AT&T have some of the lowest customer satisfaction of any consumer business. Prior to my fiber upgrade, I attempted to use Comcast for my Internet connection, and found that not only was my Internet connection less reliable, but Comcast repeatedly billed me for services I did not receive, and repeatedly told me I would receive a refund which I never received. I have been overbilled by thousands of dollars in total by Comcast. Without competition, I would have no recourse and no other options.

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