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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a small business owner working as a creative in the graphic design industry. I rely on the internet literally every minute of my workday--all of my creative apps run in the cloud, all of my images are exchanged here, and every minute of every project is tracked online too. Broadband is a critical ingredient of my success, and I rely on excellent service at competitive rates to keep my bottom line healthy.

In addition, I spend part of the year in rural area outside of San Francisco and have lost many hours and thousands of dollars of work because of poor or non-existent broadband access. I spent months trying to establish a stable connection, and the lack of providers made for very inconsistent service and lackluster customer service. More providers would have absolutely solved the problem. Neighbors have said they've heard of a new provider coming in the next couple of months--I hope they are in business by the time I go back late this year, and that the FCC doesn't move to thwart their arrival by stifling competition. Otherwise I'm forced to literally sit in the library parking lot at all hours trying to access their wifi so I can communicate with clients when my service is out--this is NOT good for business.

Please do everything in your power to encourage broadband competition, not throttle it. It's the only way so many businesses in my industry survive and thrive.

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