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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm writing as another consumer voice desperate to maintain competition in the delivery of internet services and broadband access.

Long ago, faced with an inferior product, IMPOSSIBLE customer service delivered from giant call centers in India or the Philippines and ZERO reliable technical support when things didn't work, I abandoned ATT in favor of a local competitive provider. Every aspect of my communication network improved immeasurably and has remained both affordable and efficient.

Now I understand the FCC is considering new regulations that would reduce competition and restrict the ability of many local providers to challenge effectively the communications monopolies such as ATT.

Small, local businesses are the lifeblood of American commerce. They are more customer service oriented, less expensive and much more responsive. Please do not sabotage their ability to continue as alternatives to the enormous, international corporate giants.

Thanks for your time.

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