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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm a small business owner (for 31 yr) and I use a small local Internet provider. I had spent years with Comcast and AT&T, but I have twice returned to my local provider, Sonic.net, because the service is better - we can always talk to a live local human. My network management business has had us working with a variety of ISPs over the years, and the larger they are, the less responsive and more distant they become.

I am lucky enough to have Gb fiber in our office building, and it is critical to our online technical support business. I am able to afford this good service, because I could negotiate with my smaller local provider. Large regional and national ISPs won't work with you like Sonic.net has.

I fully support having a range of competitive ISPs in my region from which to select the services and support that fit my business. Net Neutrality and support for country-wide rural expansion of fast broadband services is in everyone's best interest.

Bill Cox