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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have been using Sonic as my phone and internet server for several years. They are a great company. The customer service is truly "service" for the customer not for the company. AT&T had been my provider previously and they were terrible. Horrid non existent customer service and slow spotty internet. They were the only choice I had except Comcast, which was equally horrid. Why are you considering policies that make it harder if not impossible for a company that actually does what it advertises to serve the public.

It's not fair or right for huge conglomerates to own the policy that keeps out competition. Sonic's service is faster and more reliable than AT&T. When you have a problem they actually pick up the phone when you call customer service and help you just like in the olden days before huge monopolies ruled the earth.

Do the right thing, take care of ordinary people who can't do their jobs or live their lives without reliable internet service. Make sure smaller companies like Sonic have the same rights and privileges that giant companies like AT&T have. I need fast reliable service to be able to do my work. Sonic gives me that. AT&T did not. We need more competition not less.

Thank you,
Respectfully,
Jean Oppermann

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