

Robin Winniford
102 Roan Court
Cloverdale CA 95425

Aug 29th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am paying for 20 Mbps and yet my average is only 5 Mbps because I am on AT&T DSL lines that are so bad that they are constantly digging them up in the winter because of the rain. This has been going on for a decade. I live in town! We live in the Bay Area. The AT&T office with all the wires is less than two miles from my house. My kid goes to a tiny public high school and she is a senior and number one in her class since kindergarten. We have always used the internet to supplement her education from Beestar Math in K-3 to Kahn Academy 6th grade through today. It has been necessary. Pretty frustrating when the internet is super slow and drops out every 10 minutes. Now, Microsoft tries to force us to back up everything on the cloud so does Apple and that takes up a huge amount of bandwidth in the background so my 5 Mbps drops down to 2 or 0. All this for \$60 a month. How can we be a competitive country when AT&T does a subpar job and sits there like a big fat leach sucking us little people dry? I pay taxes, I believe in my government now take all those tax dollars I pay you and take care of business! Fix this now and yes I'm entitled to it I paid for it!

Robin Winniford