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Aug 29th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer in San Francisco who supports broadband competition and competitive fiber deployment. As a current Sonic fiber customer, I have personal experience with the benefits of broadband competition enabled by Sonic having access to AT&T's unbundled copper lines.

Prior to being connect with fiber, I was a Sonic DSL customer, which relies on being able to access AT&T's copper lines. Going back further, I was actually an AT&T customer. However AT&T provided a completely undesirable experience. The maximum speed that was offered to my home was 3mb down and 0.5mb up, which for a single user is barely acceptable, let alone for an entire family. Their service they provided was less than stellar, I experienced frequent network connectivity issues.

During one service call, I was shocked to hear from the AT&T lineman, that, "yeah.. thats pretty much the best I can do... AT&T isn't going to upgrade, let alone maintain their lines... they are focused on their mobile, wireless service." Afterwards, i began to look for alternate providers. Comcast was never going to happen due to all their bad practices, such as data caps. The only other provider was sonic, and to my glee, they were beginning deployment of fiber to San Francisco. That was enough for me to leave AT&T and switch to Sonic.

Upon switching to Sonic, my experience was much improved, especially from the customer service perspective. My internet at that point was still being provided over AT&T's lines, but Sonic offered a bonded service so my download speed doubled and my upload nearly quadrupled. The bonded service was only double the price of AT&T's 3.0 down offering, so that was a no brainer, the sonic plan even came with a voice line, so once again good riddance to AT&T.

Fast forward to this past July, and Sonic was finally able to expand their fiber deployment to be able to offer me service. Now I pay what I used to pay AT&T for service and an experience that is night and day. 3.0 mb down 0.5mb up vs symmetric gigabit up and down.

I honestly feel that were Sonic not able to start their business utilizing AT&T's copper line, I would still be stuck with AT&T and their poor excuse for internet. Please do not let the incumbent

providers, like AT&T, stop competition by rejecting their petition and support broadband competition and competitive fiber deployment, by continuing to allow other companies access to unbundled network elements.

Eric Kwong