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Aug 29th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

AT&T is a monopoly. They have substandard customer service and bully customers with shady practices that benefit only them. Sonic is a WONDERFUL customer service based company with superior product. I live in a rural area. I have recently moved the closest to town that I have ever lived in my life. I have not previously had access to Sonic or other competitively priced providers in the past. It has been extremely expensive with substandard product and service. I keep trying to get away from AT&T yet they have seemingly bought out every company along the way. We NEED competition to balance the pricing and increase the quality of service in both internet and telephone.

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