

Raymond Smith  
1650 Detroit Ave  
Concord CA 95420

Aug 29th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Good evening to whom this may concern,

My name is Raymond Smith of Concord California.

I feel we need more competitive providers to choose from because 2018 we should not be stuck or forced to choose from 2 or 3 providers. I may be a little prejudiced because I have been with my current provider SONIC and I have not had one problem in the last 4 years. I have tried Comcast, Direct TV, Hulu Plus and a few others and SONIC has responded very quickly like ASAP 3 - 5 minutes. When you call them you get a live person every time. They are knowledgeable of the problem and it is fixed right then. The bill is very reasonable and it comes with a landline with another very reasonable fee. As long as my credit card is up to date we have no issues. They don't try to take too much, they only get what was authorized and we have a wonderful relationship. Give them a chance to expand and help make more of the world love them live they have helped me and so many others.

Raymond Smith