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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have tried to use the large broadband internet providers. In particular, Comcast and Charter. I have found them to be totally unresponsive to customer needs. They have had a defacto monopoly in local areas and don't feel the need to be responsive to individual customers. What is a small customer to do? I have sought out smaller internet companies and supported their offerings to make a statement about how I feel about this matter.

I do not want to see new regulations that permit internet providers to hike rates through deregulation. Broadband is critical to my business and my personal life and I feel smothered by the tactics used by the big providers.

Fred Stahl