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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic.net because of the price gouging and subpar customer service from ATT and Comcast. I was also tired of trying to understand reps who were in another country, let alone the fact that they are probably the cheapest labor to be found on the planet. I was literally forced to stay with these folks for over 40 years, or do without phone, TV and then Internet.

As soon as Sonic was offered in my rural area, I switched and have never looked back. Their prices are affordable, their rates have gone up only nominally once, and their customer service is local (meaning within five miles). Their service is phenomenal; you get a local person who takes care of any problem immediately. No wait time, no fuss, no aggravation. Their reps are there to serve the CUSTOMERS, not the company. I never have to worry about up selling, because Sonic never does this.

If you wish to side with big business, then proceed. If you want to do the right things, think of John McCain, and stop all proposed deregulation. If you do not, you will show your animus towards competitors. There is absolutely no rationale for deregulation, as it only benefits Big Business, not Americans.

Think American, Think Local.

Sharon Colosi