

Max Reid
5551 Lawton Avenue
Oakland CA 94618

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We need a broadband supplier that is responsive to the customer base.

I work in film production and it's essential that I be able to send very large files to my collaborators and producers. Fiber is essential for my work.

Unfortunately AT+T is not customer friendly in that if I want a high speed fiber connection, I AM FORCED to order the connection with bundle of other services.

I also have a big problem with AT+T. I used AT+T DSL in the past and found it unreliable, and AT+T's repair service very inefficient. I got tired of calling them every time something didn't work right and then waiting sometimes for days for repairs.

Because there was competition from Comcast, I could drop my AT+T and go to internet with Comcast. Even though they are more expensive and also had outages, they are better than AT+T.

With the new fiber connections, i'll have high speed connections that in the past I have only dreamed of.

Please allow completion on fiber broadband. I don't want to be stuck with only one supplier, especially a supplier who has a proven record of bad service.

Max Reid