

Berni Kaufman
PO Box 273
Moundridge KS 67107

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I believe in supporting local commerce. In doing so, I am able to talk directly with a human when need for answers or troubleshooting. The automated voice or online chat feature provided by big businesses is impersonal and frustrating, at best. For this reason, I appreciate the services of my local internet provider and am grateful that I don't have to deal with AT&T and other large companies trying to buy more and squeeze out the smaller companies.

This business practice will only force the smaller, trusted companies to increase cost of their services. Customers will become discouraged, yet services in smaller rural communities is limited. The rich will be advantaged, the middle class frustrated and the people of modest means forced out of the opportunity for internet services.

As you know, very little can be done in personal or business communication without to use of the internet. All people should be able to have such access at an affordable price. Stop big businesses from catering to the wealthy.

Thank you for taking the time to read my letter.

Berni Kaufman