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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer, and a small business owner, who has been well-served for over 20 years by a local broadband carrier.

Their customer service is superb. Other large name providers have had my husband on hold until he's hung up in frustration. I call my provider, LMI, I hit #3 and a real person picks up the phone and solves my problem, be it technical or account-related. Downtime has been almost non-existent, and I have a wide range of pricing choices, at cost equal to or lower than the large providers available locally.

Please do not force me into the "one size misfits all" provider service of the large providers. Continue to allow the independent carriers to use bare copper wire and fiber connections to provide SERVICE as they do now.

Carol West