

Barbara Judd  
3134 California St  
Berkeley CA 94703

Aug 30th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

It was such a relief to get LMI as my isp: when AT&T would not process ending a DSL connection in a former tenant's name so we could establish our own, LMI handled it. They respond to calls, they fix things, they let you know when there's a problem and when they think it will be fixed.

NONE of this applied to our issues with AT&T, which is why we no longer use a land line. Our wifi connection to LMI has been sufficient for a VOIP. My husband uses this as his sole phone connection. I have a cell phone, which is needed if internet is down.

UNFORTUNATELY, some of LMI's infrastructure depends on AT&T. Now that what should be a public utility is a private monopoly or near monopoly. (I have not heard any good from the other main isp, Comcast.)

I work from home much of the time, creating programs for monitoring and controlling drying and storage of walnuts. I need reliable connections to test the systems. Our customers REALLY need reliable systems because they may be getting alerts about dangerous conditions that could cause fires or other loss of product. Our customers are located in rural farm areas. Internet has meant they can monitor conditions live in the driers from anywhere.

Barbara Judd