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Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After years of terrible service with ATT, I finally switched to a small, local service in my area, LMI, in Berkeley, California. I am delighted to have a small, personable, friendly provider in my neighborhood that I can contact and even visit directly for help.

ATT was too big, made too many changes, and was always hard to reach with long wait times and much chaos and confusion. More than that with the large company's desire to become larger, I felt I did not trust what I was being told.

We need competition and we need reasonable prices. As a consumer, I want to have choice and not just between 3 huge companies battling each other.

Thank you for your consideration and attention to a small person's needs.

Sincerely,

S. Beverley Spencer

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