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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I was thrilled to learn I had an alternative when selecting an internet provider. I had tried big providers with high costs and horrible customer service and, when my TV didn't work for weeks after opening my account I had had enough. I went dark. I was yearning for rabbit ears and a rotary phone - just access to the basic equipment I needed. But was there a choice other than the "bundle" of stress offered by the big guys?

That was 6 years ago and I have not had any delays, no billing issues, no connectivity issues, no price hikes, no rude service associates and no problems. I didn't think it was possible that this could be so simple , and that's more than I can say for my experience with ATT, Verizon, or Comcast. Not to mention the company I use works with solar so even if their server's power goes out, I don't lose service. That's impressive.

The major contenders in this market sector do a poor job with little regard for the customer and their needs. Why narrow the playing field? And to whose benefit? Certainly not this customer's .

Monopolies are unamerican, let me make my own decisions on who my provider is.

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