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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer that enjoys a local provider. The company is small and provides incredibly excellent customer service. They frequently preemptively provide service the moment they detect our internet getting even a little spotty, rather than waiting for me to get so frustrated I need to call them. They also came out to install at night when I was home, and only schedule service when I am available. I highlight these things because this is the level of service that a local provider who lives and dies by their small customer base can provide. Large providers cannot feasibly provide that level of service, but in many instances I have been forced to deal with terrible service from one of these large providers simply because it was the only option in my area. Competition is CRITICAL! These small providers need to exist to provide an alternative to the large providers who are not motivated on their own to provide quality service. The assumption that they will provide good service or care about their customers without competition is absurd and fundamentally absurd.

It is critical for me to have broadband at my home. I started my own company, and I need to take international calls over the internet and respond to emails from home at all hours. Having a competitive provider ensures that I can do these things all the time for an affordable price. Please do not eliminate broadband competition. It is a mistake and will hinder the advancement of the entrepreneurs and innovation in our great country.

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