

Michelle Miller
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Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My name is Michelle Miller I live in rural KS. That being said there has been a huge gap in quality of hi-speed internet as compared to more urban areas.

I use AT&T for years due to not having any other options. About three years ago they replaced my router and from that point on I lost my ability to print from any of my devices.

I would spent extended lengths of time on the phone with them trying to reinstate my print abilities with no success. AT&T would tell me it was not on their side so it had to be my equipment failure. Can you imagin my frustration as I try to operate a home based business without the ability to print from any of my devices. (phone, Ipad, lap top)

I jumped at the opportunity to get hi speed fiber-optics from my local Ideateck. They installed my equipment and I was able to print right away. If I have a problem or concern I have a local support system and they actually come to my home to make needed repairs or trouble shoot If I am not able to get satisfactory result over the phone.

The thought of the FCC allowing AT&T and others to monopolize is a disservice to those who choose local of giant corporations.

Please do not take my local service provider away from me or my neighbors.

Sincerely

Michelle Miller