Joseph White
248 San Jose Ave. Apt. #5
San Francisco CA 94110

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in San Francisco and feel lucky that it's one of the few places in the country with actual broadband competition. Nearly everyone outside of SF that I speak with has a single internet option that they hate and pay too much for. These big companies like AT&T, Comcast, Charter, Cox, etc., have no motivation to keep their customers happy and keep prices competitive--because in nearly all cases, there is no competition.

In San Francisco, there are several options and they are all better than these big companies. I chose Sonic because of their low rates and amazing service, and simply because I didn't want to support these big companies who clearly do not care about my business. Sonic has been amazing, and was able to build customers in the San Francisco Bay Area by honestly competing.

After about a year with them, I was able to upgrade to fiber--much cheaper, much faster internet service that Sonic built themselves (rather than leasing from AT&T). I could not be happier with my internet service now, and am glad to support a company outside the normal greedy monopolies that dominate most of our country's internet access.

In the past, I lived in areas where there was no competition, and I never, ever saw this kind of service from the big companies. They never lowered my bill, they never built new, faster internet infrastructure for my benefit, they never appeared to care, and in fact, simply constantly called me to badger me with added services that I did not want.

There's no comparison to the areas with and without broadband competition, and in my experience, competition in this space absolutely vital to satisfied consumers and future technology growth.

Joseph White