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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I was a customer of AT&T for the past 9 years using their DSL service. When I tried to upgrade my service, the process was strenuous and arduous. After two attempts and dealing with sub-par Customer Service, I decided to find a new carrier. First I looked into Comcast, but pricing was expensive for average upgrade speed.

I received a mailer from Sonic about Fiber connections. I admit I was skeptical at first, as it's a brand I did not know, but after talking to a neighbor who had Sonic service, I decided to give it a try. After setting up my installation appointment and having the service activated, I can say that it was the best decision I've made! Not only was the speed of my connection fantastic, but the Customer Service was amazing!

Having Sonic is a blessing, and having competition to go against AT&T and Comcast, makes it all the better. Without competition, the "Titans" of the industry get away with horrible product offerings and bad Customer Service. I'm delighted to be a Sonic customer now!

Scott Hu