

jeff bailey  
427 san pablo ave  
albany CA 94706

Aug 30th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We chose a local, quality supplier for our internet services as our experience with larger, national companies left us out in the cold when service was down, or waiting for hours navigating a phone tree of "solutions" that went nowhere or to a technician overseas with no real connection to our business and often no way to solve an issue that didn't have a script to follow. Competition is the underlying basis for the American consumer and any change that threatens our choices does a disservice to us both as a small business and consumers searching for a better choice.

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