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Aug 30th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic Broadband as I was sick to death of poor customer service with both AT&T and Comcast. I was forced to sign up for bundles I did not want and then I was price gauged through long term contracts that had attractive introductory rates. Then and worst of all, their product is sub standard...performance is poor, no guaranteed broadband speeds, regular down time...it's just not good enough.

Having the choice to go get high performance broadband ONLY from Sonic is a must, I use it everyday for my work and I need a reliable and fast connection.

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